

April 17, 2012

Dear Travel Partner:

Denver International Airport wants to inform you and your guests of upcoming changes at the airport as part of the South Terminal Redevelopment Program construction. Building a hotel and train station is a monumental effort that will require temporary changes to access in and around the airport, but the minor inconvenience now will be well worth it in the end. Orange signs will help airport travelers get where they need to go as well as a variety of other communications tools.

As an important destination for travelers, we want to ensure your venue has the information necessary to inform your customers as they travel in and out of the airport. We are happy to provide regular updates in whatever format you prefer, whether email updates or flyers for guests or written statements to include in your venue's existing communication pieces. We are open to your ideas for how to best communicate with your guests.

Please call Laurie Meza at 303-881-4507 or email at laurie@cig-pr.com to let us know your preferred method of communication. In the meantime, here are some important upcoming detours related to Program bridge reconstruction to share with your guests.

Starting mid May 2012, if traveling by taxi or shuttle:

- During construction, there will be no passenger drop-off curbside at airlines.
- All taxi or shuttle *drop-offs and pick-ups* will be in designated locations.

Starting mid May 2012, if traveling by bus:

- Passenger drop-off and pick-up will move to Level 6 East.

Starting June 2012, if picking-up passengers on Level 4 West:

- Arrival (passenger pick-up) traffic will be detoured through the parking garage to pick-up passengers curbside on Level 4.
- Vehicles will not be required to pull a parking ticket.

Starting June 2012, if dropping-off passengers on Level 6 West:


- Departure (passenger drop-off) traffic will be detoured left off of Pena along the west side of the West Economy Lot up the ramp to enter Level 6 from the north.

If parking in Economy Lots or Garage:

- No changes to the normal routine.

For more information, visit www.flydenver.com or call the Construction Information Hotline at 303-342-6400. We appreciate your patience and ask that you help us make sure your customers allow themselves some extra time and carefully follow the orange signs. Thank you for helping us build a better airport!

Sincerely,



Stu Williams
Program Manager
South Terminal Redevelopment Program
Denver International Airport